



2009 ORFA Arena Operational Forum - The Science of Ice

Wednesday, November 18, 2009 – 8:30 am to 4:30 pm
Hershey Centre, 5500 Rose Cherry Place, Mississauga, Ontario

Today's ice technician must have a comprehensive understanding of the sciences surrounding refrigeration, creation and maintenance of an artificial ice sheet and the building in which it is housed. This workshop is designed to inform and challenge seasoned ice makers as well as help new workers to the ice industry understand the environments they operate and control.

Topics include:

- The ice maker's technical vocabulary has expanded considerably over the last five years...are you in tune with these updates? you can walk the walk but can you talk the talk?
- What causes artificial ice variation? Why do some ice sheets stand-up during rigorous play while other sheets fail?
- Identifying ice conditions – chippy ice, ruddy ice, snowy ice are all created for a reason – learn why and what needs to be done to correct these situations
- Ice maintenance is not “a one-day event”...it's an attitude! Some operations no longer have an ice maintenance day – learn how they control their ice levels through a comprehensive daily approach to ice sheet upkeep
- There are four levels of ice maintenance – can you identify each one and do you know how they should be applied in your operation?
- Arena air quality continues to be an issue 30 years after first being identified as a problem – why?
- Your role in ensuring facility life longevity – what you do today will impact the building's long-term community use - are you doing everything possible to protect this valuable community asset?

Presenter: Terry Piche, RRFA, CIT, is the Technical Director for the Ontario Recreation Facilities Association (ORFA). Terry has been in the business of recreation for over 30 years having experience at all levels of operations and management. In his role at the ORFA, Terry works with experts in the fields of ice and refrigeration, aquatics, buildings and grounds, and management to help identify, document and disseminate the latest information on recreation facility-related industry best practices. Terry develops leading-edge education and training sessions and teaches in a number of ORFA professional development courses. He has been an invited speaker at many recreation industry events across Canada and the United States. Terry holds both the Registered Recreation Facility Administrator and the NHL-recognized Certified Ice Technician designations.

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STEP 1: CONTACT INFORMATION

Please use one registration form per person

Mr. Ms. Other

NAME

POSITION/JOB TITLE

EMPLOYER

FACILITY

MAILING ADDRESS BUSINESS OR HOME

TOWN/CITY

POSTAL CODE

HOME PHONE

BUSINESS PHONE

BUSINESS FAX

EMAIL

STEP 2: COURSE FEE

ORFA Arena Operational Forum - The Science of Ice \$ 185.00

Non-Members add \$100* \$

*Includes 1 year Individual Membership

Canadian Residents add 5% GST (#126146380) \$

TOTAL \$

STEP 3: DISCLAIMER

As the registered participant, you are required to read and sign the following disclaimer in order for your registration to be processed: "I, the registered participant, agree to assume all risks, including travel to and from the program, and waive all rights and all liabilities for personal injury or property loss whether occurring prior to, during, or subsequent to the program whether caused by the ORFA negligence or otherwise, and for the consideration aforesaid, I covenant and agree not to make any claim or to commence or maintain any action or proceeding against them. And it is further agreed that the ORFA does not by the payment aforesaid or otherwise admit any liability to me and liability is in fact denied."

Registered Participant

DD/MM/YY



STEP 4: PAYMENT

- Cheque (Payable to ORFA)
- VISA
- MASTERCARD
- AMEX

Card #

Expiry Date

Card Holder's Name as it appears on card

Authorizing Signature

Cancellation and Refunds: A complete refund, less a \$50.00 administration fee, will be issued provided written notification of cancellation is received by the ORFA no later than November 2, 2009. No refunds will be issued after this date. Registrants will receive a complete refund should the program be cancelled.

Please remit completed registration form with payment to:

Ontario Recreation Facilities Association
1 Concorde Gate, Suite 102
Toronto, ON M3C 3N6
Tel: (416) 426-7062 Fax: (416) 426-7385
info@orfa.com